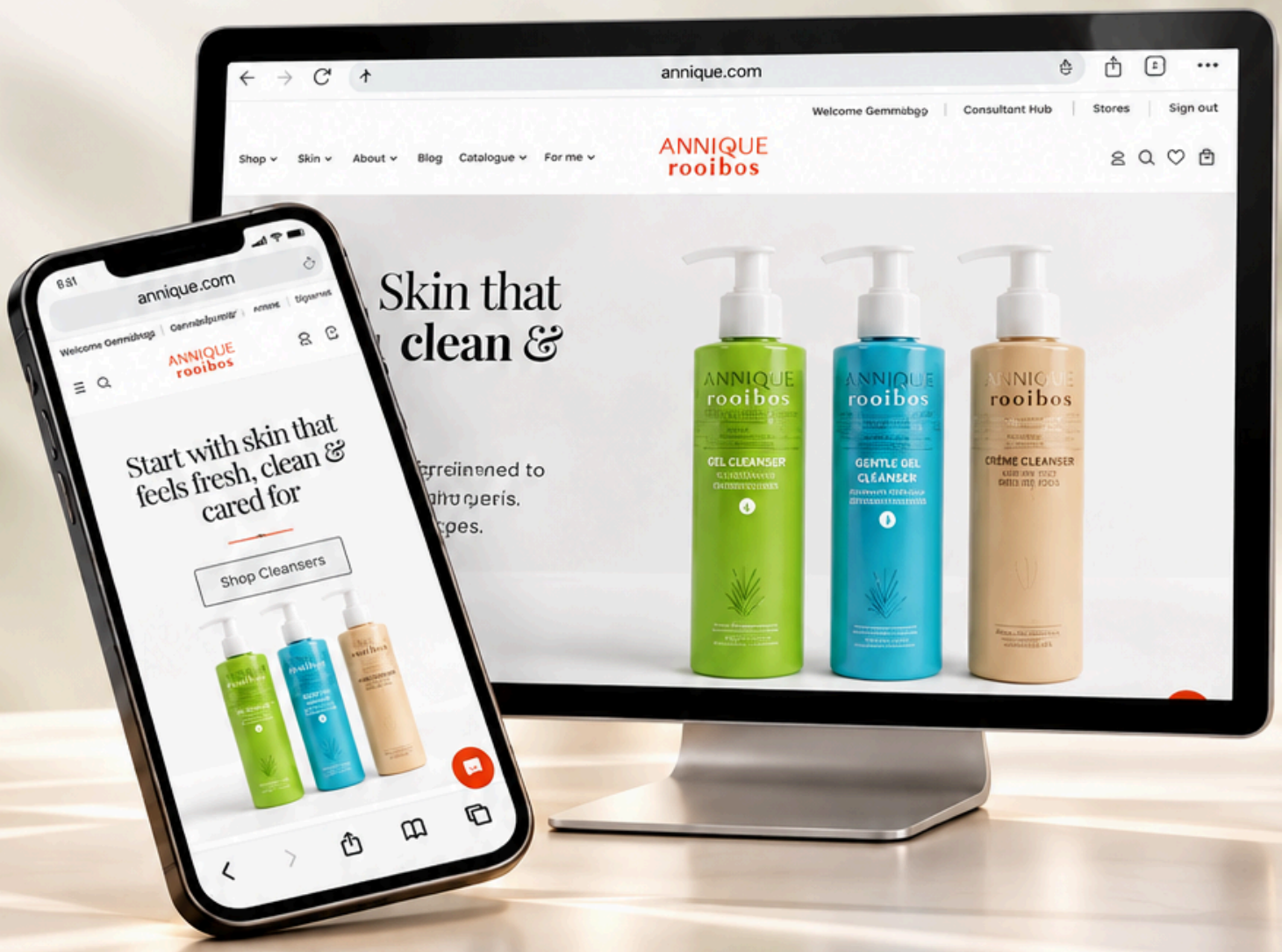
Unlocking the Consultant Website ?

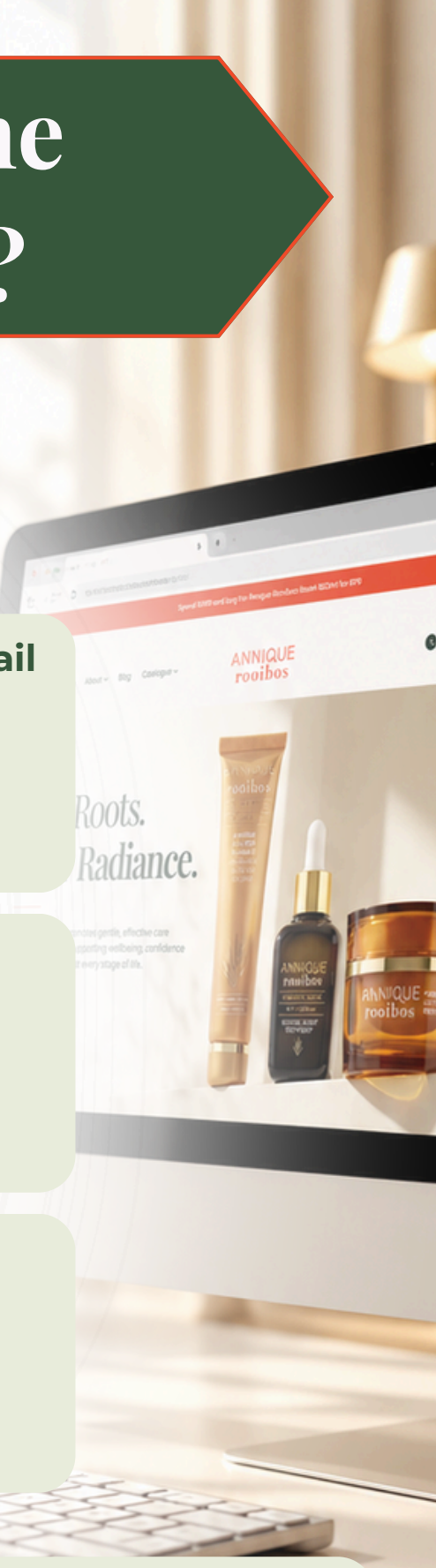
1. How Consultant access works.
2. How to know you're signed in correctly.
3. How to change your sign-in email address



ANNIQUE rooibos

How do we unlock the Consultant Website ?

It starts with the email address linked to your existing Consultant number.



Annique Rooibos checks the email address you enter.

It must match the email address Annique Rooibos has on record for your consultant number.

An OTP is sent to the address entered.

Receiving the code does not, by itself, confirm that you have Consultant access.

Your email address must be recognised.

Then your name and Consultant Hub appear at the top of the website.

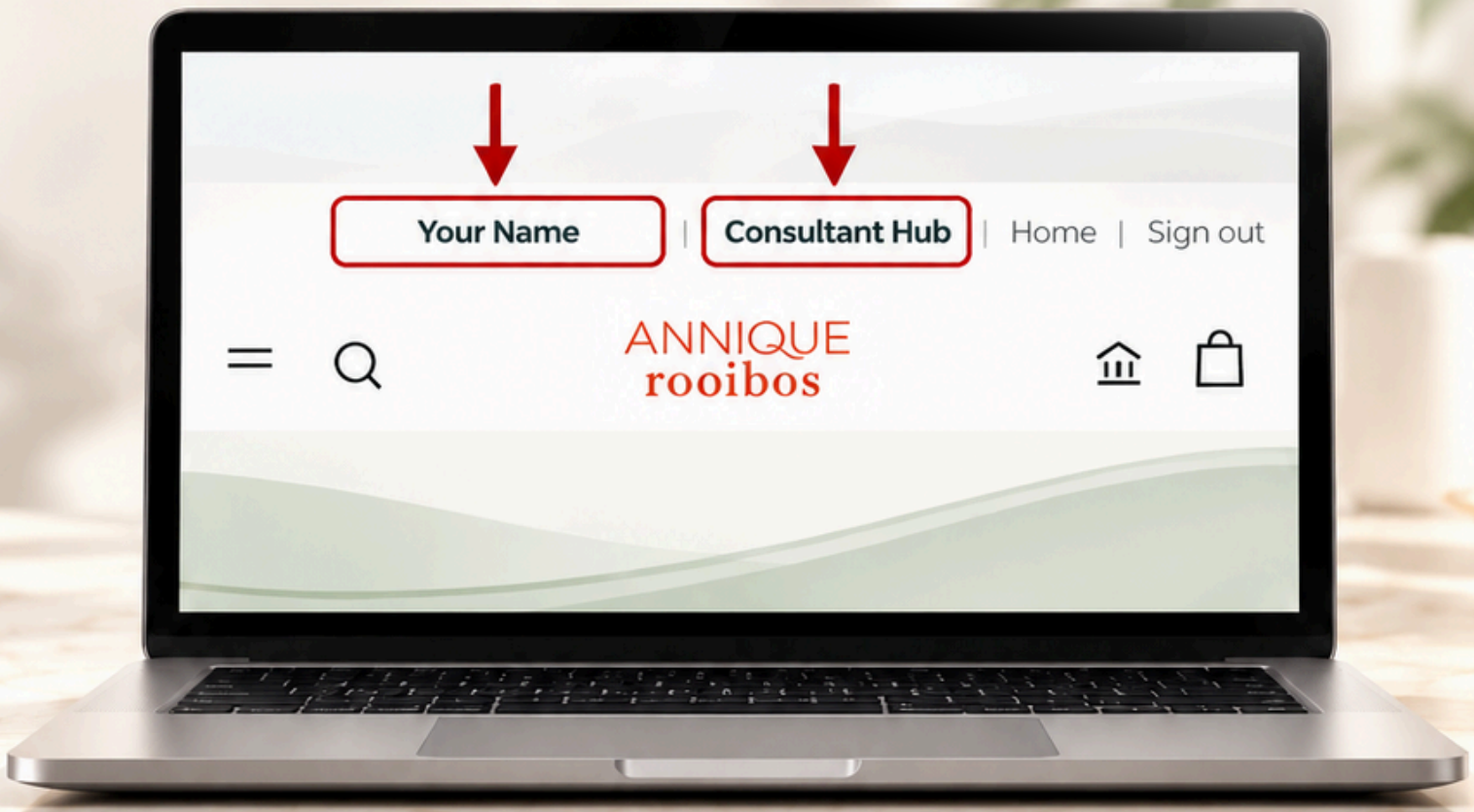
More than one email address?

Use the email address Annique Rooibos has on record for your consultant number.

ANNIQUE
rooibos

How do you know you are signed in as a Consultant ?

Look at the top of the website.
Your name and Consultant Hub must appear.



Check this BEFORE placing an order.

ANNIQUE
rooibos

What if the system does NOT recognise your email ?



You can receive an **OTP AND STILL NOT HAVE CONSULTANT ACCESS.**

If you see either of these options:

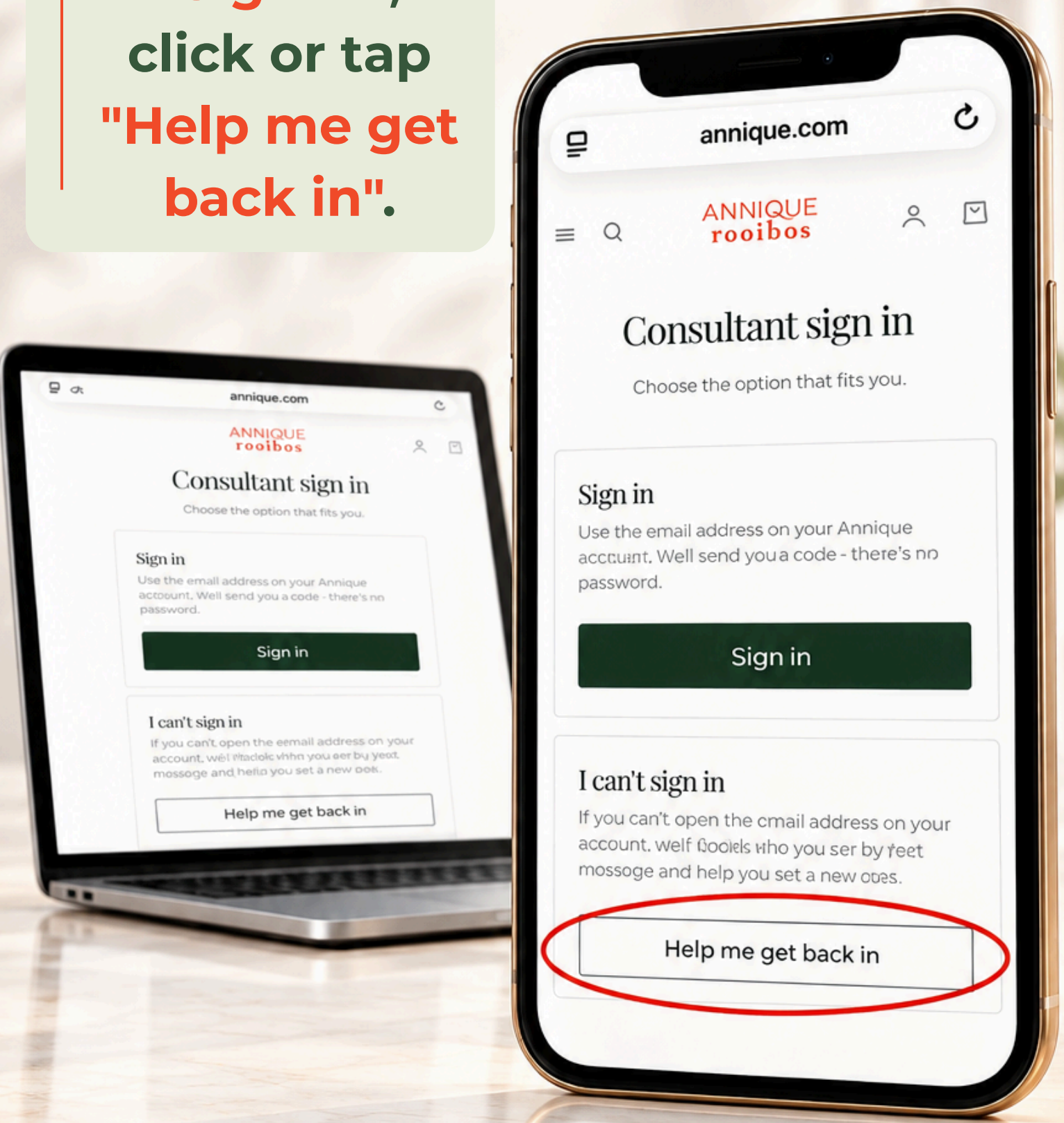
- Become a Consultant ✕
- Customer Login / Sign up ✕

The email address you entered is not recognised as the email address linked to your existing Consultant number.

ANNIQUE
rooibos

Can't sign in ?

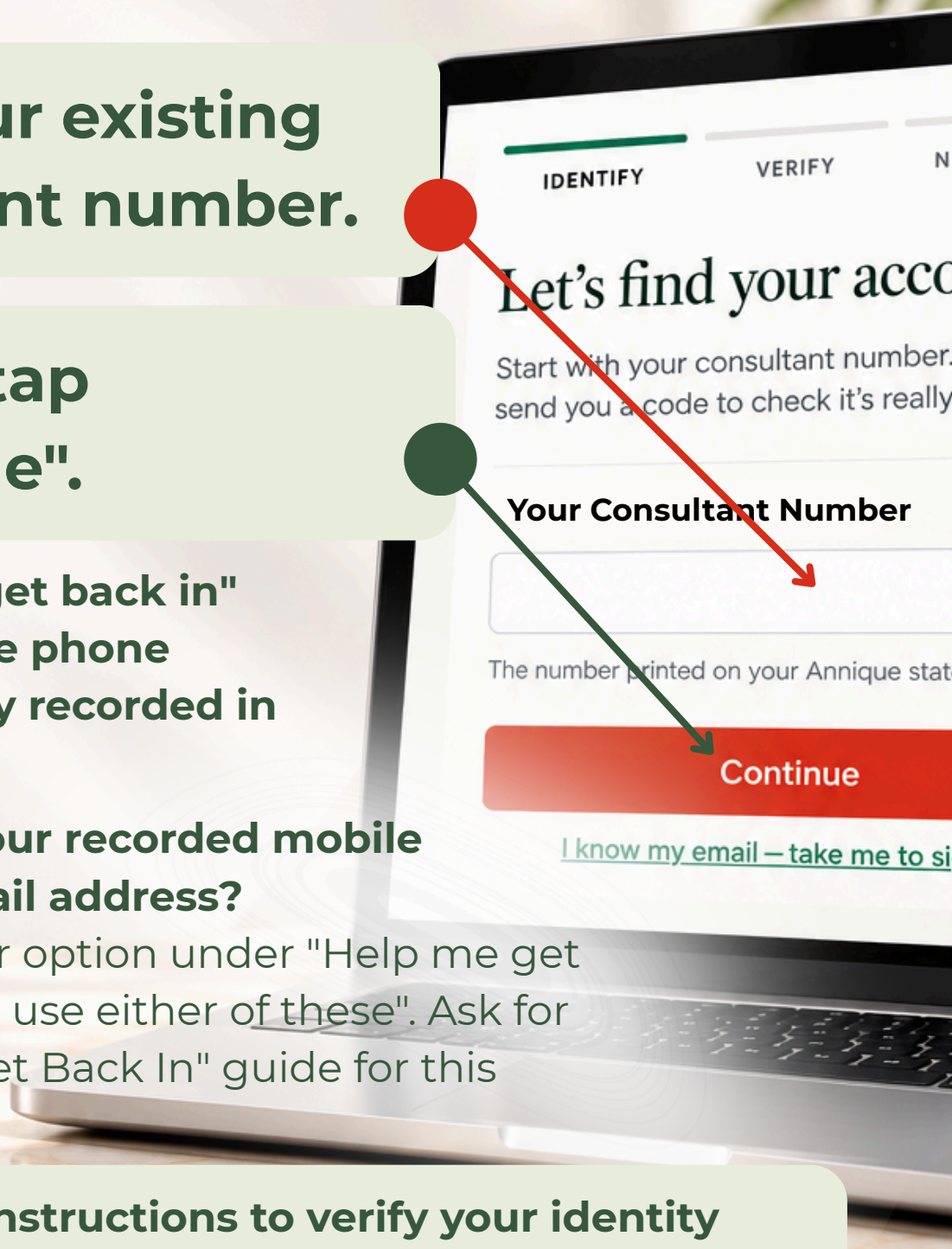
Below
"Sign in",
click or tap
"Help me get back in".



Let's find your account

Enter your existing Consultant number.

Click or tap "Continue".



The "Help me get back in" OTP goes to the phone number already recorded in the system.

Can't access your recorded mobile number or email address?
There is another option under "Help me get back in": "I can't use either of these". Ask for the "Help Me Get Back In" guide for this process.

Follow the instructions to verify your identity and set a new email address. Then sign in using that email address.

The "Help me get back in" OTP lets you change your email address. It does NOT sign you in.

ANNIQUE rooibos

Putting it all together

One email address. Two possible outcomes.

1. **Enter your email** on annique.com.

2. **Receive an OTP** at that email address.

3. **Does this email match 3 the address Annique has on record for you?**



Your name and Consultant Hub appear at the top of the website.

You can place your order as a consultant.

Do NOT register again or continue as a customer.

Use "Help me get back in" to set your sign-in email. Then sign in with that email.

Same Consultant number. Same account.

ANNIQUE rooibos